

Rental terms and conditions

We are glad you have chosen one of Ledroom Oy's /Operator's electrically assisted bicycles.

The Sähkis.fi e-bike is a brand name by Ledroom Oy.

General terms

1 § The rental terms, conditions and statutes that apply to renting electrically assisted bicycles are laid down in this rental terms and conditions document, a separate rental agreement, and the law of Finland. By signing the rental agreement, you are committed to following these rental terms and conditions.

2 § The electric bicycles and any accessories subject to renting are the property of Ledroom Oy.

3 § A bicycle helmet is provided as the standard accessory to the e-bikes. Customers may also borrow a bicycle pump upon request.

4 § Customers may not transfer the electric bicycles to a third party.

5 § Customers may not take the electric bicycles outside Finland's borders.

6 § The rental price is paid in advance before the start of the rental period to the Operator or Ledroom Oy.

Identity verification

7 § The customer's identity shall be verified with a valid photo ID (passport, EU driving licence or personal identity card) without exception in connection with the rental service.

8 § A person under 18 years of age may rent an electronic bike if accompanied by his or her guardian.

Security deposit and damages

9 § Customers must leave a security deposit for the rental. A photo ID (passport, driving licence or personal identity card) may be used as a security deposit.

10 § If the customer returns the electronic bicycle after the agreed period has expired, he or she must pay an additional fee according to a valid price list. Customers who return the e-bike before the agreed rental period has ended are not entitled to reimbursement of the price paid for renting the bicycle.

11 § By signing the rental agreement, the customer accepts responsibility for any damage or loss that may occur to the electric bicycle and accessories during the rental period and is fully aware of these rental terms and conditions.

12 § There is a €600 excess for situations where the electric bicycle goes missing or is completely destroyed. However, this is not valid if the customer intentionally loses or destroys the electronic bicycle. Other damage caused to the electric bicycle and loss and/or damage to the accessories shall be paid according to the below price list or agreed upon on a case-by-case basis.

Customer's responsibility

13 § The customers guarantee that they are committed to taking care of their electric bicycles by always keeping them locked when leaving the bicycle unsupervised and that they will always take any removable accessories (including keys to the lock, bicycle helmet and pump if available) with them in such situations. Customers must use a U-lock to attach the bicycle to a fixed post, such as a pillar, bicycle rack, rail etc. Customers may not leave the electric bicycles unsupervised for an unreasonably long time. You may not remove the battery from the bicycle without a specific request by the Operator.

14 § In case of theft or a traffic accident, customers must immediately contact the police (call 112) to file a report and to also contact the staff of Ledroom Oy or the Operator without delay.

15 § The customers guarantee that they understand that they have no right to claim compensation from Ledroom Oy or the Operator in case of a personal injury or property damage occurring while the customer is renting the electric bicycle.

16 § The customer is fully responsible for any damage that may occur during the rental period until the bicycle has been returned to Ledroom Oy / the Operator and has been found to be in faultless condition. In case of damage to the e-bike, legislation valid in Finland shall be applied in accordance with these terms and conditions.

Ledroom Oy's responsibility

17 § Ledroom Oy is responsible for the good technical condition of the electric bicycle and guarantees that the bicycle has been subject to regular maintenance.

18 § The Operator reserves the right to not rent an electronic bicycle without having to provide a separate explanation if the customer seems untrustworthy, or appears unable to ride an e-bike or take the necessary measures to ensure the safety of the bicycle.

Safety

19 § Customers must understand that there are always certain risks related to cycling and that they hold the sole responsibility in using Ledroom Oy's services. Neither Ledroom Oy nor the Operator shall take out an insurance policy to protect the customer from personal injury or property damage.

20 § In accordance with section 90 of Finland's Road Traffic Act, the customer must wear the helmet provided as an accessory while operating the electric bicycle.

Cancellations

21 § Any cancellations to reservations must be made by email or telephone at the latest on the day before the planned rental. The Operator will confirm the cancellation, at which point any possible advance payments will be returned to the customer. In other cases, the Operator will charge the customer for a payment according to the reservation.

Damage to property

If the customer fails to report damage caused to the bicycle, the prices for spare parts and repair will be doubled as the failure to report will cause a delay in being able to use the bicycle.

1. Broken bike chain €55 + labour costs €40
2. Flat tyre €20 + labour costs €30
3. Broken cassette/gear €70 each + labour costs €80
4. Lost lock/key €15
5. Broken display €140

Client

Signature _____

Print name _____

Telephone number _____

Postal address _____

